Name Surname

Job title

Company Name

Address

Template letter 3 – escalation to NHS England

Email: england.pensionescalations@nhs.net

Dear NHS England,

I am writing to escalate my complaint which was submitted to PCSE on INSERT DATE. 40 calendar days have now passed, and I am very disappointed that my complaint has not been resolved.

Please find enclosed a copy of the letter I sent to PCSE with the relevant case reference numbers included. Please look into this as a matter of urgency as I need to be able to view accurate and up to date records for my pension.

Kind Regards

Signatory

Job title